

### What Goes Around, Comes Around

One of the reasons our clients stay with us, and new clients sign up, is because of the professionalism and integrity of our shoppers. The more our clients like your work, the more work we can provide you. And the more quality you provide, the more clients like us and stay with us.

Ways you can help us keep our clients – and our reputation, include:

- **Reading and abiding** by the Code of Ethics you agreed to when you signed up to shop for Customer Perspectives.
- **Reviewing** the client **guidelines** right before the “shop” so you can remember all the details required.
- **Never fudging** on those details in your reports.
- **Being thorough** instead of rushing through the assignment.
- **Showing** genuine **interest** in the product or service about which you are inquiring.
- **Appearing neatly dressed** and nicely groomed.
- **Acting like a regular customer.** Employees are always looking to identify “the shopper”!

**TOP SHOPPERS:** First Quarter Top Shoppers were:

Roberta R. Marco Island, FL  
Susan B. Edison, NJ  
Arlene W. Natick, MA  
Marianne D. Portland, OR  
Elizabeth D. Tewksbury, MA

Barbara R. Greensboro, NC  
Heather K. Shrewsbury, MA  
Cheryl C. Largo, FL  
Wendy E. Edmonton, AB  
Claire M. Warwick, RI

This is based on their professionalism, dependability and thorough, detailed reports. Each received a small token of appreciation.

#### **Earn Extra Money by Mystery Shopping When You Travel:**

Where will you vacation this year? Spending time at your summer cottage or traveling for business? Why not visit picturesque Bar Harbor, ME, or Cape Cod, MA. Will you have internet access? Many shoppers perform mystery shops while they are traveling for business or pleasure. Check “Show me visits outside my area” on your homepage to see what is available in and en route to your destinations and earn money while you vacation!

#### **Strictly Business**

Our Project Managers and Quality Assurance Specialists are deluged with emails from shoppers asking about assignments, extensions, etc. Please make their jobs easier by refraining from sending any jokes or requests for Facebook, Twitter, etc, sign-ups.

**Looking for shops in your area? See Page 2 for a list of HOT SPOTS!**

## HOT SPOTS

These are some areas we're looking for shoppers. Could you let Paula ([paula@customerperspectives.com](mailto:paula@customerperspectives.com)) know if you'll be traveling to one of these areas (or anywhere, actually) or know anyone in these areas you think would be a good shopper?

Bar Harbor, ME  
Lubec, ME

Bedford, NH  
Enfield, NH  
Epping, NH  
Exeter, NH  
Hanover, NH  
Hillsboro, NH  
Lebanon, NH  
Londonderry, NH  
Lyme, NH  
Manchester, NH  
Milford, NH  
New London, NH  
Newport, NH  
Portsmouth, NH

***Bi-lingual  
Spanish/English:***  
Manchester, NH

Barre, VT  
Bennington, VT  
Bradford, VT  
Brandon, VT  
Brattleboro, VT  
Enosburg, VT  
Jericho, VT  
Johnson, VT  
Hartland, VT  
Hero, VT  
Manchester Ctr, VT  
N. Bennington, VT  
Northfield, VT  
Springfield, VT  
Waterbury, VT  
West Hardwick, VT  
White River Jct, VT  
Wilmington, VT  
Windsor, VT  
Woodstock, VT

Agawam, MA  
Amesbury, MA  
Amherst, MA  
Belchertown, MA  
Beverly, MA  
Boston area, MA  
Brewster, MA  
Chatham, MA  
Clinton, MA  
East Boston, MA  
Far western MA  
Granby, MA  
Great Barrington, MA  
Greenfield, MA  
Hadley, MA  
Haverhill, MA  
Holden, MA  
Hyannis, MA  
Lawrence, MA  
Leominster, MA  
Longmeadow, MA

Lynn, MA  
Mashpee, MA  
N. Eastham, MA  
Norwood, MA  
Pittsfield, MA  
Salem, MA  
Sandwich, MA  
Springfield, MA  
Sterling, MA  
Stoneham, MA  
Walpole, MA  
Wellfleet, MA  
W. Springfield, MA  
Westfield, MA  
Williamsburg, MA  
Worcester, MA

***Must have worn tires:***  
Hyannis, MA  
Northampton, MA  
W. Springfield, MA

Groton, CT  
Milford, CT  
Mystic, CT  
N. Stonington, CT  
Norwich, CT  
Salem, CT  
Southeast CT  
Sprague, CT

***Must have worn tires:***  
Bristol, CT  
Brookfield, CT  
Danbury, CT  
Derby, CT  
Middletown, CT  
Norwalk, CT  
Stamford, CT  
Torrington, CT

All of RI (AAA)

Buffalo, NY  
Fishkill, NY  
Ithaca, NY  
Rochester, NY

Wilmington, DE

Natrona Heights, PA  
Washington, PA

Baltimore, MD  
Fallston, MD  
White Marsh, MD

***Under 40 please:***  
Flint, MI  
Jackson, MI  
Monroe, MI  
Orion Township, MI

Central FL – from  
Ocala to Lake Mary to  
Port Charlotte  
Jasper, FL (north  
central, near GA)  
Tampa area, FL

Morgan Hill, CA  
San Jose, CA